

Timeframes

The timeframe for Health Care Providers (HCP) and injured worker's to expect a preauthorization approval or denial decision is **fifteen (15) working days from the date of receiving the HCP request for preauthorization review form.**

The preauthorization nurse will fax/e-mail the completed approved form with an assigned preauthorization number. The procedure can be scheduled.

The preauthorization nurse may contact the HCP if the file is going to be sent for review.

*****Please do not schedule the procedure (s) prior to submitting the preauthorization request form and receiving approval to proceed*****